

PRINCE GEORGE'S COUNTY PUBLIC SCHOOLS

Office of Interpreting and Translation

MISSION The mission of the Office of Interpreting and Translation (OIT) is to bridge communication for families by providing language access resources, professional written translation and oral interpreting services. Supporting schools and offices with language-specific communication is central to the mission, so that all families have equitable opportunities for engagement.

TRANSLATION SERVICES

The OIT facilitates document translation of systemic and school-wide documents for parent communication. Translation services are fully available in Spanish and French.

TELEPHONIC INTERPRETING SERVICES

Language Link is authorized for interpreting services by phone in the event of immediate on-site communicative encounters with parents/guardians and for outbound calls to parents/guardians who are not primary speakers of English.

CONTACT US

Judy Hoyer Family Learning Center 8908 Riggs Road | Room 105 Adelphi, MD 20783

301-408-5511

interpreter@pgcps.org translations@pgcps.org

Dr. Jennifer Love, Supervisor Sandra Acevedo, Interpreting Services Juan Lizama, Translation Services

INTERPRETING SERVICES

The OIT provides interpreters for approved school activities to ensure that parents/ guardians who are not primary speakers of English, or who are deaf or hard of hearing can fully participate in their children's education. Interpreters can assist with parent/teacher conferences, PTA meetings, parent workshops, back-to-school nights, administrative conferences, SIT/SST meetings, special education assessments, IEP meetings, home visits, suspension conferences, expulsion hearings and other meetings or school events.

SUPPORTED LANGUAGES

Haitian Creole Amharic Pashto American Sign Language Hindi Puniabi K'iche' Spanish Arabic Chinese/Mandarin Kaqchikel **Tigrinya** Dari Mam Urdu Masalit Vietnamese Farsi French Nepali Yoruba

HOW TO REQUEST AN INTERPRETER

Interpreters work on an on-call basis and a minimum of 72 business hours is needed to fill most requests; some lower-incidence languages may require more time to arrange.

STAFF REQUESTS — Each school/office has designated staff members who can submit requests online using the Fluency Scheduling Platform.

PARENT/GUARDIAN REQUESTS — Parents may ask the school to submit a request for a scheduled meeting/event, or may request an interpreter by contacting the OIT.

