



FAMILY INSTITUTE SESSIONS

Prince George's County Public Schools

English Session

Synergy & ParentVUE

Tools for 2-Way Engagement!

Sesión en Español

Herramientas Synergy y ParentVUE

¡Para la participación activa de las familias!

Coordinated & Facilitated By

Dr. Sheila Jackson, Director | Department of Family and Community Engagement

Tonight's Simultaneous Interpreters: / Intérpretes simultánea de esta noche:

- Sandra Acevedo sacevedo@pgcps.org
- Meritza Merida maritza.merida@pgcps.org

On a computer-- At the bottom of the screen will be an interpretation globe. Click that globe and then select *Spanish*.

En una computadora-- En la parte baja de la pantalla habrá un globo de interpretación. Haga clic en ese globo y seleccione "Spanish."

On a mobile device-- At the bottom of the screen, tap the ellipses icon on the bottom right (...).

- Tap *Language Interpretation*.
- Tap *Spanish*.

En un dispositivo móvil-- En la parte baja de la pantalla, toca el icono de elipses en la parte baja derecha (...).

- Toque *Language Interpretation*.
- Toque *Spanish*.

Simultaneous interpretation is available in Spanish.

La interpretación simultánea está disponible en español.



Who is Here This Evening? / ¿Quién está aquí esta noche?

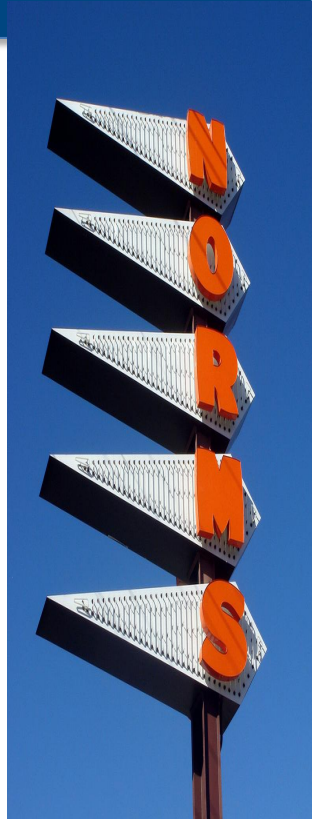
Please complete our Secure Attendance Roster Process: /
Complete nuestro proceso de lista de asistencia segura:
<https://forms.gle/usF6eFmX2mxgDUR47>

- If you cannot access the form, please use the Chat Box and tell us: Your name, school affiliation and role
- Si no puede acceder al formulario, utilice el cuadro de chat e infórmenos: Su nombre, afiliación escolar y función.



Please/Por favor:

- **Sign in on our Secure Attendance Form:/Regístrese en nuestro Formulario de asistencia segura:**
<https://forms.gle/usF6eFmX2mxgDUR47>
- **Cameras on and microphones off. / Cámaras encendidas y micrófonos apagados.**
- **Participate freely. / Participa libremente.**
- **Assume positive intentions. / Asumir intenciones positivas.**
- **Speak and listen with respect. / Hablar y escuchar con respeto.**
- **Share succinctly. / Comparte de manera sucinta.**





PRINCE GEORGE'S COUNTY BOARD OF EDUCATION

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WHO IS the DFCE & WHAT DO WE DO?

01 • Systemic Leadership & Partnerships

Dr. Sheila Jackson

- Systemic Policies & Cross-Functional Work
- Professional Learning & Family Institute Sessions
- PCAC, SECAC, MSDE, Blueprint, & Flamboyant Partnerships
- Code of Conduct for Families, Volunteers, & Visitors

03 • Strategic Partnerships & Volunteering

Janice Cooke

- District-wide School Max Support (SMS) process
- Volunteer Onboarding, Monitoring & Coordinator Training

Systemic & Faith-Based Partnerships + Adopt-A-School

Ronald Wilson

District-wide strategic and business partnerships, including managing Memorandums of Understanding (MOUs) and fostering Community Schools Partnerships.

02 • Family Engagement & Direct School Support

PEA Professional Learning, Outreach, & Family Empowerment

Neftali Ortiz: ●

Diversity & Male Role Model Engagement / DADiversity
Immigrant Family Support Committee
Family Institute Technical Management

Winsome Falby: ●

Alumni Engagement & Parent Cafe
Strategic Plan Advisory Committee
Family Institute Programming

April Shannon: ●

Parent Leader Empowerment & Engagement
Attendance Taskforce
Family Institute Programming & Scheduling

Dr. Kristi Matthews: ●

Principal Development
High School / College & Career Focused Family Engagement
Cross Office Family Student Support Committee

WHY Family Institute? / ¿POR QUÉ Instituto de la Familia?

**...It's About Ensuring Success for
ALL of Our Children by Strong Partnerships Between Home and School
For Student Success Starts at Home!**

**...¡Se trata de garantizar el éxito de TODOS nuestros hijos mediante una
sólida colaboración entre el hogar y la escuela.
¡Porque el éxito estudiantil comienza en casa!**





PURPOSE

Tonight is an opportunity for PGCPS Family Institute to provide an exciting session filled with knowledge, new discoveries and friendships at PGCPS!

¡Esta noche es una oportunidad para que PGCPS Family Institute brinde una sesión emocionante llena de conocimientos, nuevos descubrimientos y amistades en PGCPS!



AGENDA / ORDEN DEL DÍA

- 6:00 - 6:10 Welcome, Introductions, & Check-In & Opening Poll
- 6:10 - 6:50 Presentation: **SYNERGY & ParentVUE**
- 6:50 - 6:55 Q&A, Opportunities for Collaboration
- 6:55 - 7:00 Meeting Post Survey and Closure

- 6:00 - 6:10 Bienvenida, presentaciones, registro y encuesta inicial
- 6:10 - 6:50 Presentación: **SYNERGY y ParentVUE**
- 6:50 - 6:55 Preguntas y respuestas, oportunidades de colaboración
- 6:55 - 7:00 Encuesta posterior a la reunión y cierre



Check-In = Getting Started...

Please participate in our quick Pre Assessment?

- **How knowledgeable do you feel in this area?**

¿Podría participar en nuestra breve evaluación previa?

- **¿Qué nivel de conocimientos considera que tiene en esta área?**

TOPIC: SYNERGY & ParentVUE

TEMA: SYNERGY y ParentVUE



Message sent from Prince George's County Public Schools



Synergy | ParentVUE

Family Institute Power Hour



Session Facilitators



MILTON
HAYWARD



MICHELLE
TURNER



Session Outcomes

By the end of today's session, parents will learn how to:



- ☐ [Activate](#) a ParentVUE account
- ☐ [Navigate](#) the ParentVUE Portal
- ☐ [Access](#) the Online Registration (OLR) application
- ☐ [Update](#) their ParentVUE account



ParentVUE

Activating Accounts



What is Synergy?

- ❑ Synergy is the **Student Information System (SIS)** for Prince George's County Public Schools. It replaced the SchoolMAX Student Information system.
- ❑ Synergy offers a full suite of student management software, including attendance, grades, scheduling, and enrollment.



What is Synergy ParentVUE?

- ❑ **ParentVUE** is a module (Portal) in Synergy. Parents and guardians log in to this portal to see their student's information, such as attendance, class schedule, and grades.
- ❑ ParentVUE also allows parents to view and change **limited** information.



What do I need to access ParentVUE?

To login and access ParentVUE you need the following:

- ☐ Educational rights and legal guardianship to your student(s).
- ☐ A desktop computer or laptop with an internet connection.
- ☐ A modern web browser such as Google Chrome, Apple Safari, Microsoft Edge, or Mozilla Firefox.
- ☐ A working email address (if you don't already have one, you can create one for free at [gmail.com](https://www.gmail.com) or [outlook.com](https://www.outlook.com)).
- ☐ Your student's full legal name and date of birth.
- ☐ Use the activation link sent to your email address, or an activation key provided by the school.

Note: Activation links/keys expire in **90 days**. A new link/key must be requested after expiration.



NOTE!!!

If you are a parent/guardian and you currently have an enrolled student; had a student previously enrolled in PGCPS or previously been issued a student ID number, **you already have a ParentVUE account.**

There are two ways to **activate** your PGCPS ParentVUE account:

- ☐ Request Account Activation **online** by entering existing parent information.
- ☐ Bring proof of identification to the school where your student is currently enrolled and request a printed activation key.

Note: Activation links or codes expire in **90 days**. A new link/code must be requested after expiration.



ACTIVATING Your ParentVUE Account

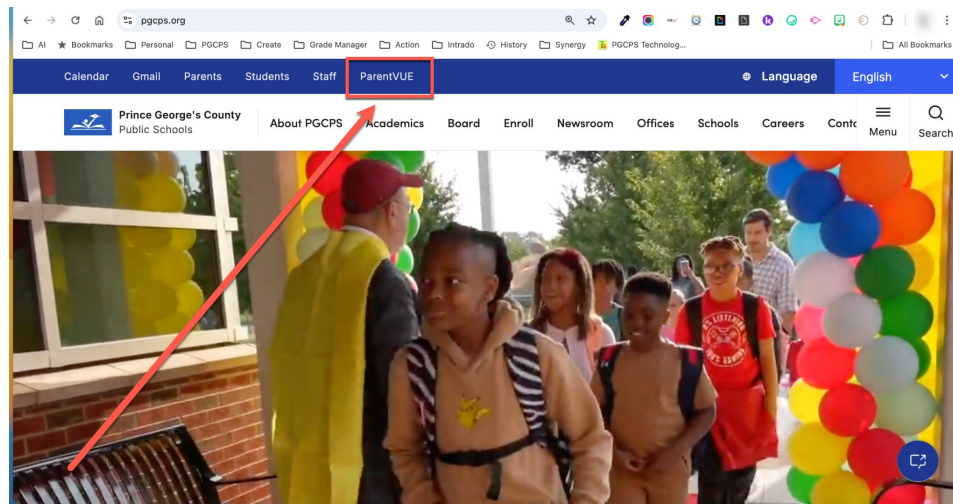
Request Account Activation



Existing Parents/Guardians Online Activation Link (AL1)

To request the account activation link online:

1. Go to the PGCPS homepage at www.pgcps.org
2. Click **ParentVUE**. Click ParentVue for Existing Parents



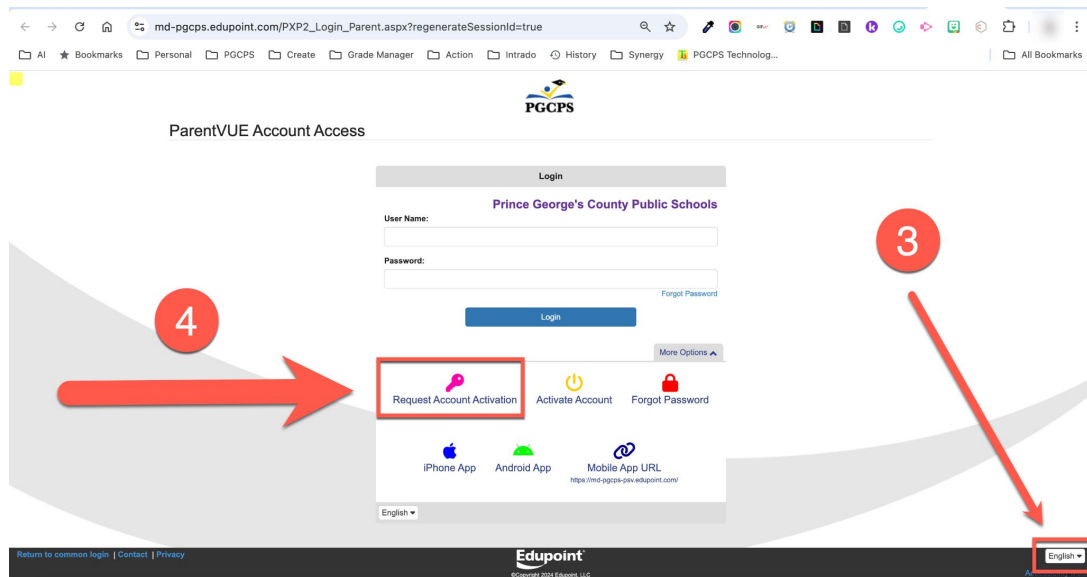
Note: This process is for existing parents only!



Existing Parents/Guardians Online Activation Link (AL2)

3. To change to your preferred language, click the button at the lower right corner of the page.

4. To activate your ParentVUE account, click **Request Account Activation**.





Existing Parents/Guardians Online Activation Link (AL3)

5. Enter your **First Name** and **Last Name**.
6. Enter your **Email Address**.
7. Enter your **Phone Number**.
8. Enter the **Date of Birth** for a student you have educational rights to that is currently enrolled in a PGCPS school.
9. Click **Request Activation**.

Note: All information entered must match parent information on record with PGCPS.



Parent Account Activation

Request Account Activation

i After completing the following information and submitting a request, an email will be sent to the provided address with instructions on how to complete your registration.

First Name:

Last Name:

Email Address:

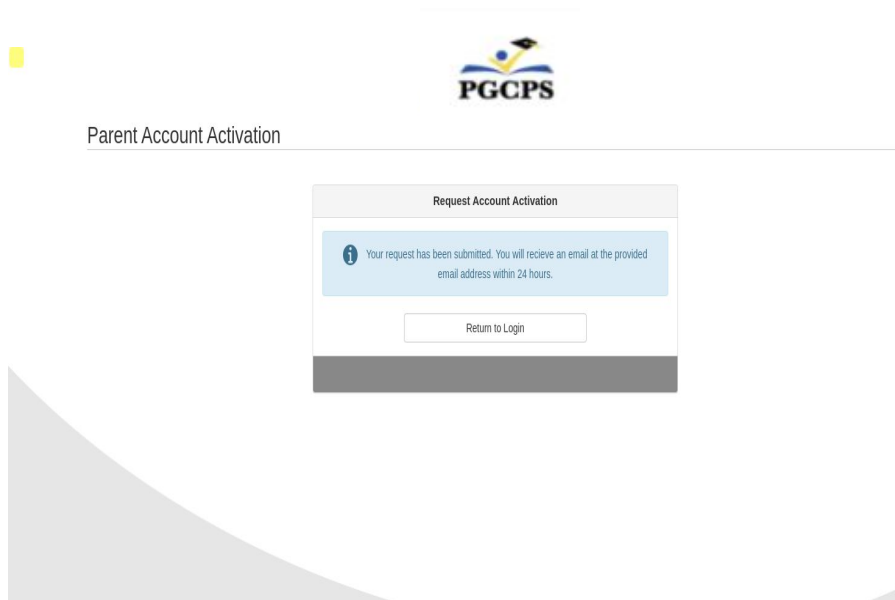
Phone Number:

Any Student's Date of Birth:



Existing Parents/Guardians Online Activation Link (AL4)

10. You should receive an email message to the address provided within 24 hours that contains the activation link you need to activate your account.
11. Open the email message from **synergy.feedback@pgcps.org** with the subject “**Parent Account Activation**”.

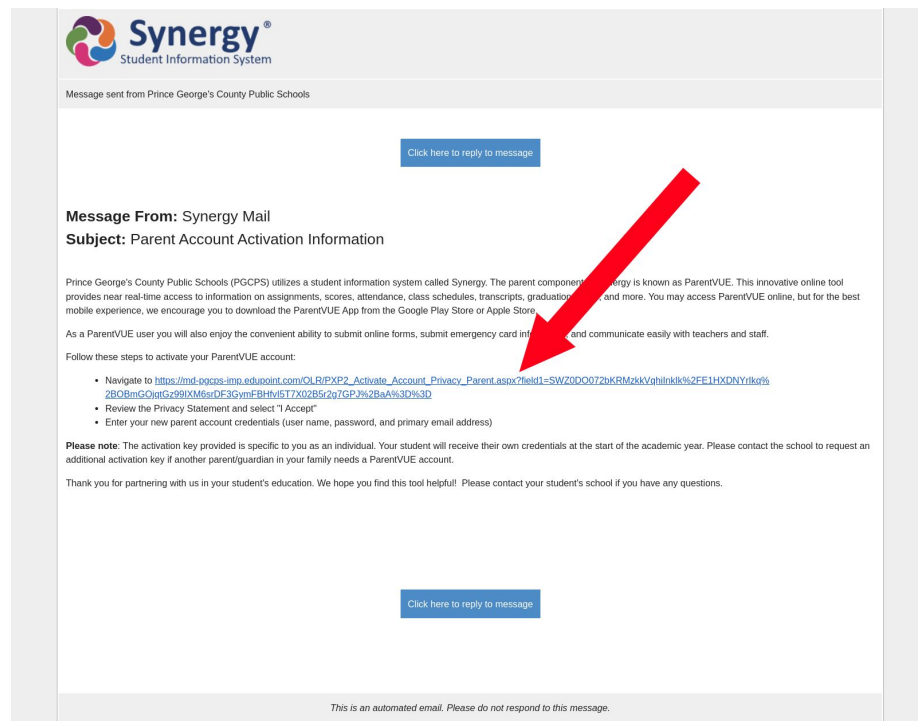




Existing Parents/Guardians Online Activation Link (AL5)

12. Click the **link** contained within the email.

Note: This link is specific and should not be shared with others to activate their account.





Existing Parents/Guardians Online Activation Link (AL6)

13. Read through the Privacy Statement, then click **I Accept**.

Parent Account Activation

Step 1 of 3: Privacy Statement

Read through the following Privacy Statement and click the Accept button to agree to the privacy agreement.

Notice

PGCPS is committed to supporting user privacy by providing established guidelines to aid in the selection of information technology to be used by staff, students, and parents. The adoption of this online digital platform required a PGCPS-vetted data sharing agreement with the vendor.

Clicking I Accept means that you agree to the above Privacy Statement.



Existing Parents/Guardians Online Activation Link (AL7)

14. Your **User ID** is automatically filled in as your email address.

15. Enter a **Password**, then retype it in the **Confirm Password** field.

16. Click **Complete Account Activation**.



Complete Account Activation

Step 3 of 3: Choose user name and password

Welcome [] To complete your account activation you will need to create your username and password. Remember that passwords are case sensitive. Your password can consist of numbers and letters and must be a minimum of 6 characters in length.

User Name
[]

Password
[]

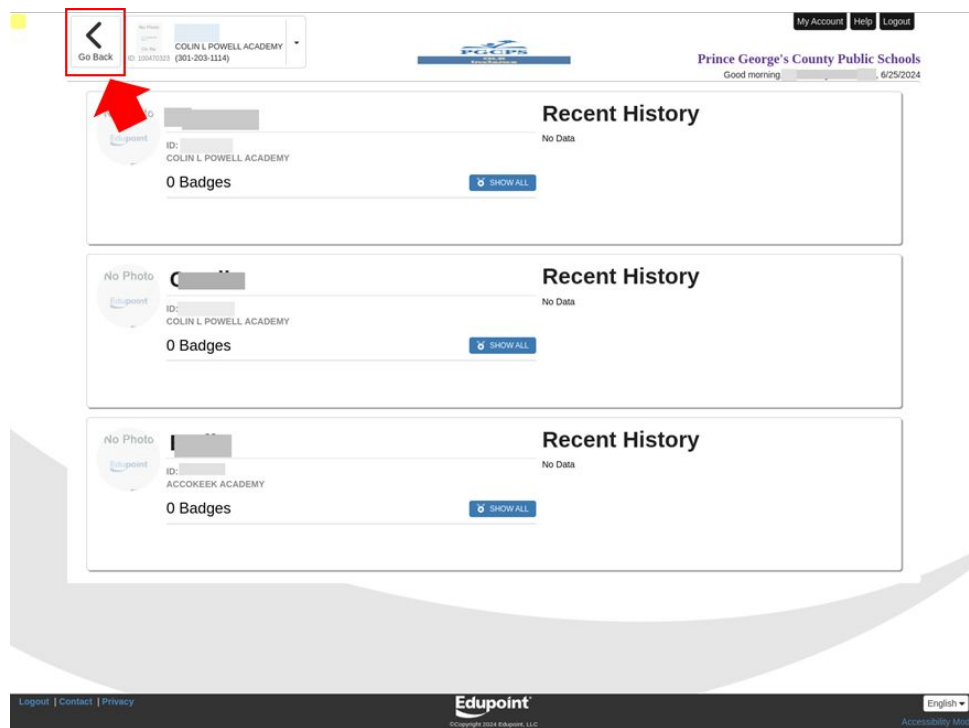
Confirm Password
[]

Complete Account Activation



Existing Parents/Guardians Online Activation Link (AL8)

- If you already have a student in the system, and this is your first time logging in, you are taken to the ParentVUE **Student List** page.
- Click **Go Back** at the top left to view the **ParentVUE homepage**.





ACTIVATING Your ParentVUE Account

Request Activation Key (*visit school*)



Existing Parents/Guardians In-Person with Activation Key (AK1)

You can also go to the school where your student is enrolled and request an activation key.

Be sure to bring **valid identification** for security purposes.

Once you show valid identification, the school can provide you with a printed sheet that looks like this:

NOTE: The exact content of the letter, including the web address, may change from what is shown above without notice. **Always use the letter given to you by the school.**

 GREENBELT ELEMENTARY
ParentVUE Activation Key

Dear [REDACTED],

Prince George's County Public Schools (PGCPS) utilizes a student information system called Synergy. The parent component of Synergy is known as ParentVUE. This innovative online tool provides near real-time access to information on assignments, scores, attendance, class schedules, transcripts, graduation status, and more. You may access ParentVUE online, but for the best mobile experience, we encourage you to download the ParentVUE App from the Google Play Store or Apple Store.

As a ParentVUE user you will also enjoy the convenient ability to submit online forms, submit emergency card information, and communicate easily with teachers and staff.

Follow these steps to activate your ParentVUE account:

Navigate to https://MD-PGCPS-IMP.edupoint.com/Prod/PXP2_Login.aspx
Review the Privacy Statement and select "I Accept"
Enter your new parent account credentials (user name, password, and primary email address)
Please note: The activation key provided is specific to you as an individual. Your student will receive their own credentials at the start of the academic year. Please contact the school to request an additional activation key if another parent/guardian in your family needs a ParentVUE account.

Thank you for partnering with us in your student's education. We hope you find this tool helpful!
Please contact your student's school if you have any questions.

Activation First Name: [REDACTED]
Activation Last Name: [REDACTED]
Activation Key: [REDACTED]
Web Address: https://md-pgcps-imp.edupoint.com/Prod/PXP2_Login.aspx

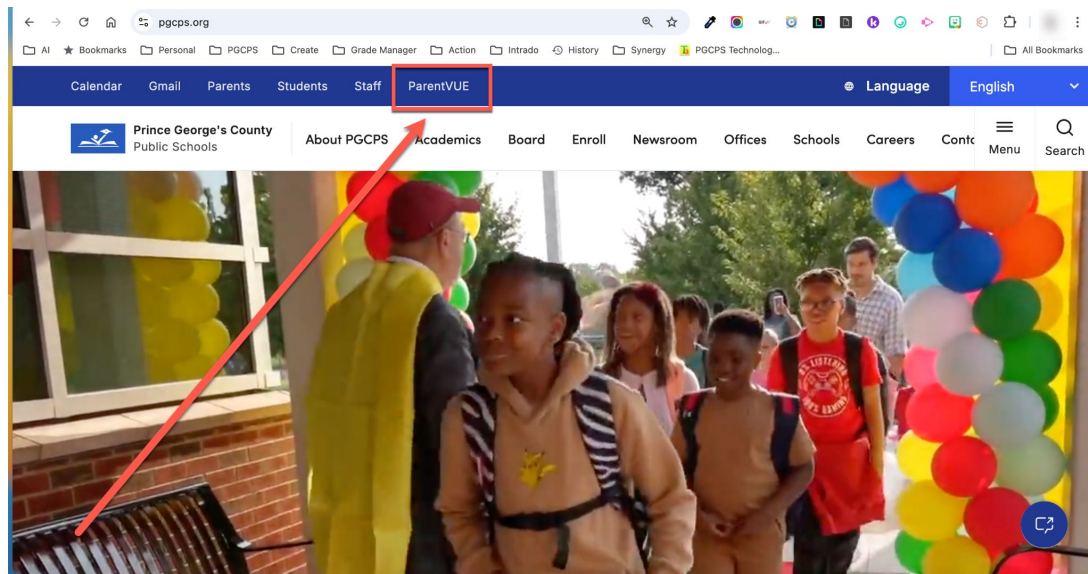
Your activation key is valid until August 8, 2024.



Existing Parents/Guardians In-Person with Activation Key (AK2)

To use the activation key to activate your account:

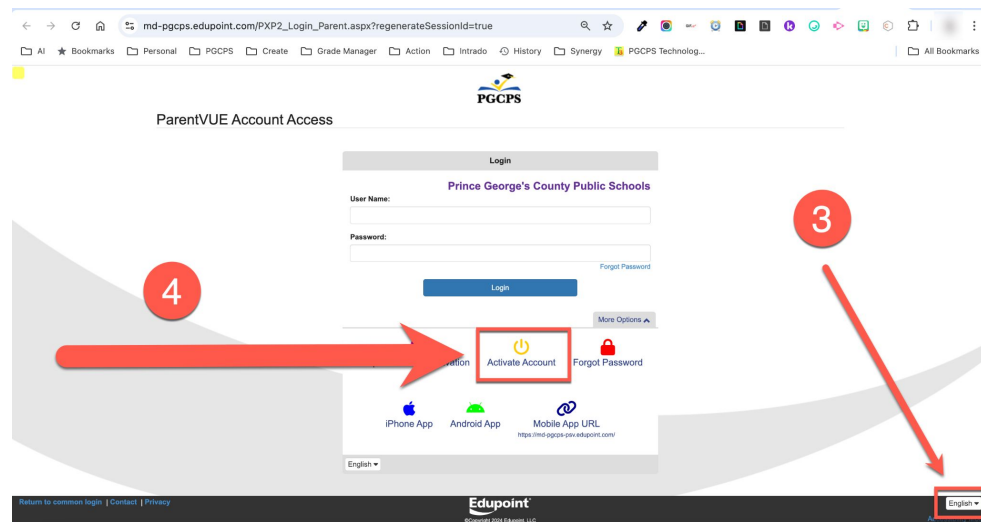
1. Go to the PGCPS homepage at www.pgcps.org
2. Click **ParentVUE**.





Existing Parents/Guardians In-Person with Activation Key (AK3)

3. To change to your preferred language, click the button at the lower right corner of the page.
4. To activate a ParentVUE account, click **Activate Account**.





Existing Parents/Guardians In-Person with Activation Key (AK4)

5. Read the Privacy Statement. To continue, you must click **I Accept.**

PGCPS

Parent Account Activation

Step 1 of 3: Privacy Statement

Read through the following Privacy Statement and click the Accept button to agree to the privacy agreement.

Notice

ParentVUE, a product of Edupoint, is a secure online portal that allows parents and guardians of Prince George's County Public Schools (PGCPS) students to access their child's education records. Edupoint takes all reasonable measures to ensure that the Licensed Software Products are equipped with current industry-standard security safeguards, including but not limited to encryption, with the intent to prevent unauthorized access to, use, or disclosure of, the confidential data and information that will be entered into the Licensed Software Products. ([source](#))

Terms and Conditions

As a user of ParentVUE you agree that the confidentiality of your username and password is your responsibility and to abide by the terms and conditions set forth in [Board Policy 0115 - Information Technology Services - Acceptable Usage Guidelines](#)

Clicking **I Accept** means that you agree to the above Privacy Statement.

I Accept Return to login

Logout | Contact | Privacy

Edupoint
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English
Accessibility Mode



Existing Parents/Guardians In-Person with Activation Key (AK5)

6. Enter your **First Name** and **Last Name**.

7. Enter the **Activation Key** shown in the letter.

8. Click **Continue to Step 3**.

Parent Account Activation

PGCPS

Step 2 of 3: Sign In with Activation Key

Please enter your first name, last name and the 7 character authentication key (provided to you by the district), to activate your ParentVUE account.

First Name

Last Name

Activation Key

Continue to Step 3

Logout | Contact | Privacy

Edupoint

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English

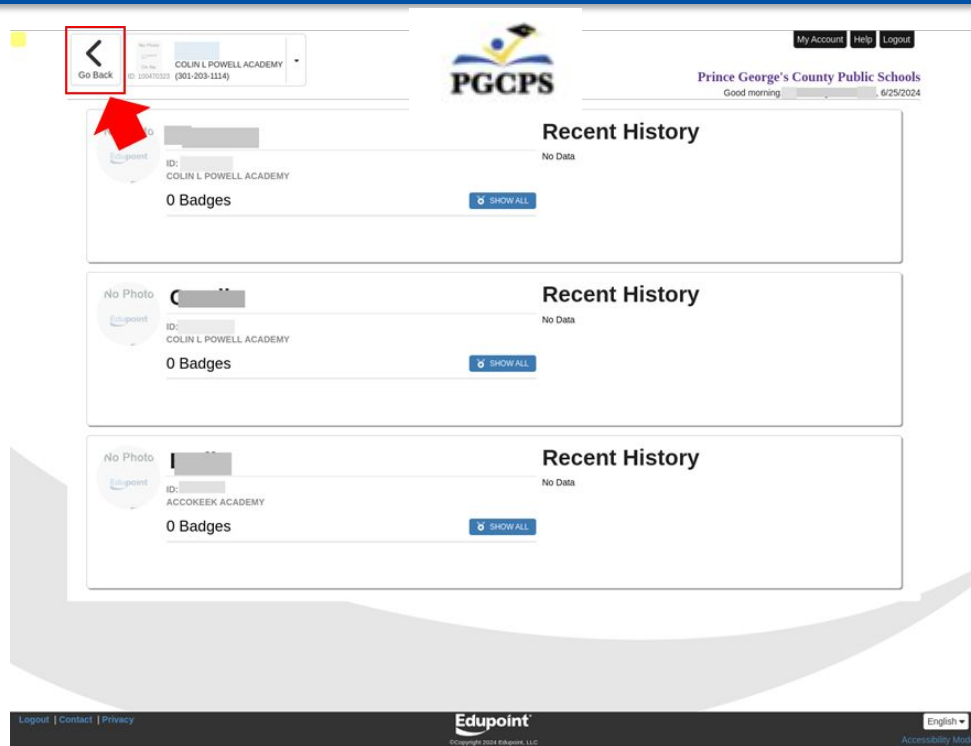
Accessibility Menu

Note: All information entered must match parent information on record with PGCPS.



Existing Parents/Guardians In-Person with Activation Key

- If you already have a student in the system, and this is your first time logging in, you are taken to the ParentVUE **Student List** page.
- Click **Go Back** at the top left to view the **ParentVUE homepage**.





NAVIGATING ParentVUE

Attendance; Grades; Enrollment (OLR), and More



What can I do in ParentVUE Portal?

After logging into ParentVUE, you can:

- ☐ View Student Information.
- ☐ Register a Student for school using the Online Registration (OLR) module.
- ☐ Update Account Information.



NAVIGATING the ParentVUE Portal



ParentVue Demo



BOWIE HIGH
301-805-2600
ID: 



Prince George's County Public Schools
Good morning,  8/1/2025

[My Account](#) | [Help](#) | [Online Registration](#) | [Close](#)

Welcome to the Prince George's County Public Schools ParentVUE Portal!

For each student in your family, access the **Student Information** section to indicate if you need to **opt-out of transportation services** this year to review or update **Emergency Contact** details.



Attendance



Current Schedule



Grade Book



Grade



Course History



Course Request



Messages



Calendar



Documents



School Information



Student Information

[Close](#) | [Contact](#) | [Privacy](#)



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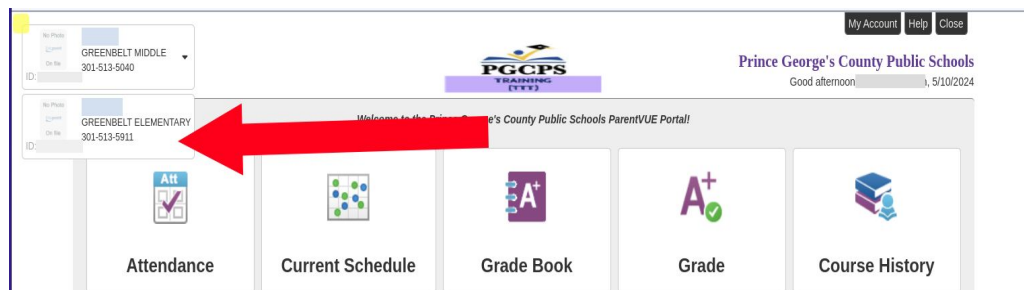
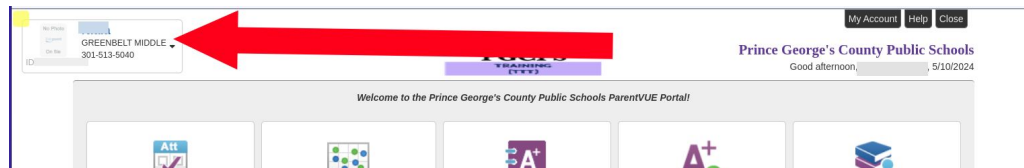
English ▾
Accessibility Mode



ParentVUE Portal - Switching Students

If you have more than one student associated with your parent account, you can switch between them on any page.

1. Click the **student record** in the upper left corner.
2. Select the **other student** from the drop-down list.

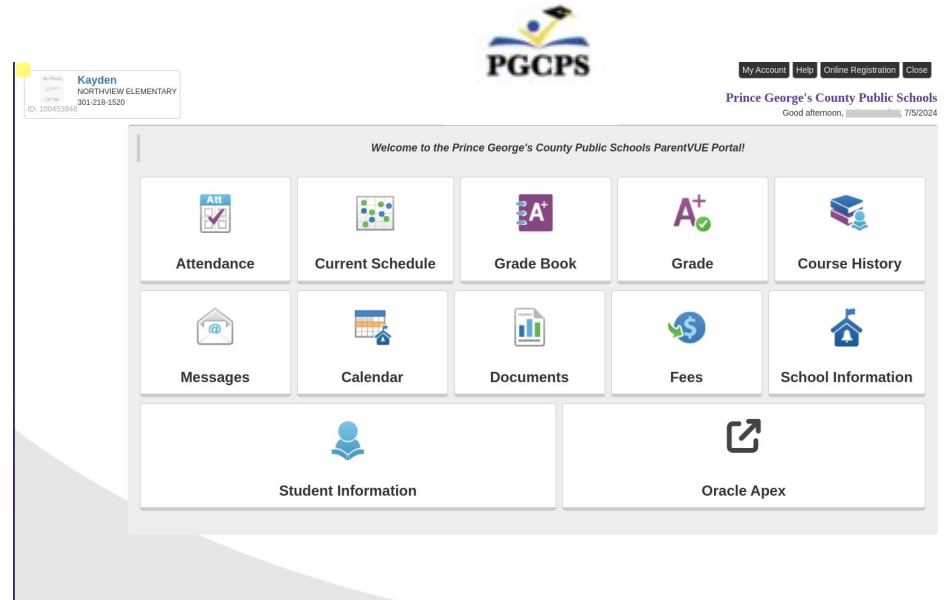




ParentVUE Portal Homepage (H1)

On the portal, you can view:

- **Attendance:** This includes any attendance already taken that day, as well as attendance history.
- **Current Schedule:** The student's schedule for the current year, including teacher contact information.
- **Grade Book:** Individual assignments and the scores that have been entered into Synergy
- **Grades:** Published progress report and report card grades
- **Course History:** Unofficial transcript, past completed courses, and service learning hours earned.

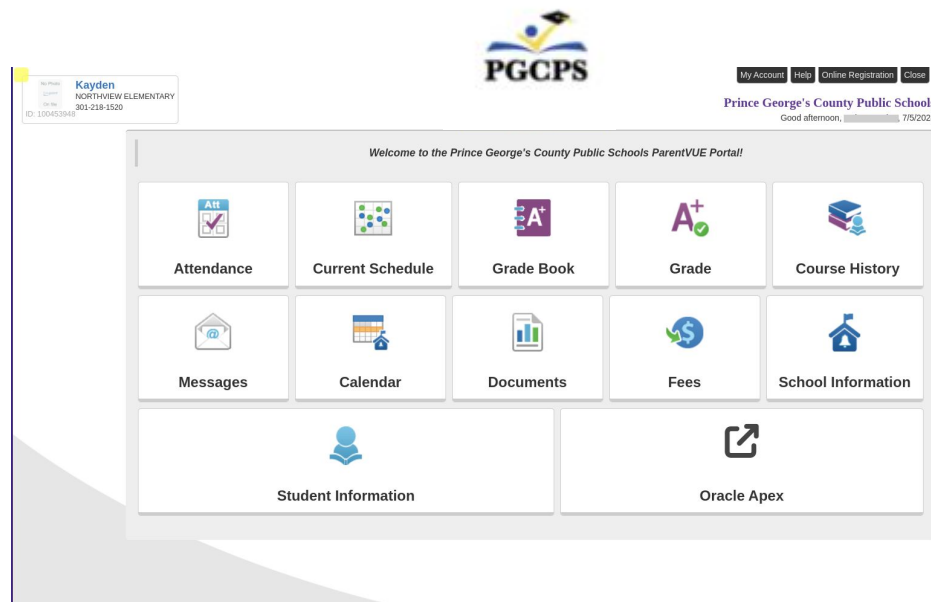




ParentVUE Portal Homepage (H2)

On the portal, you can view:

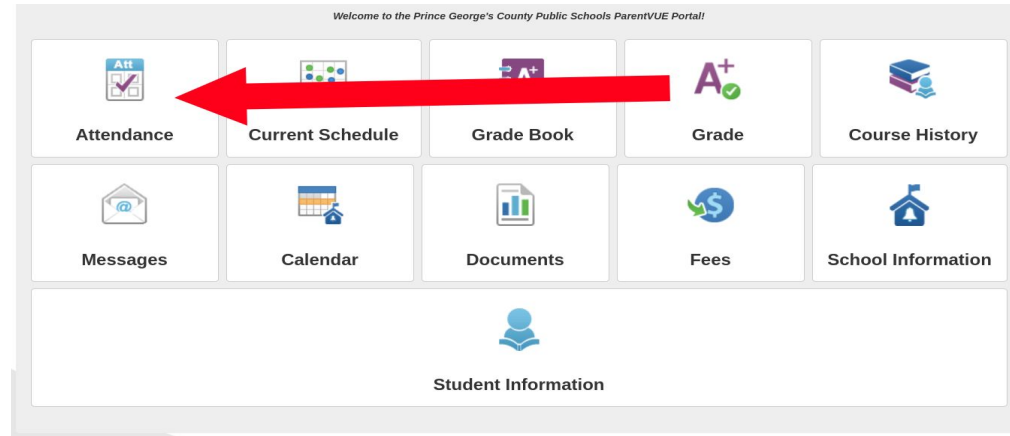
- **Messages:** System notifications.
- **Calendar:** School events, holidays, and student's schedule, all in one calendar.
- **Documents:** View electronic documents.
- **Fees:** View paid and outstanding fees for the student.
- **Student Information:** View general demographic information about the student.





ParentVUE Portal - Attendance (A1)

Attendance records are updated in real time. As teachers mark student attendance, the data updates immediately in the ParentVUE Attendance.





ParentVUE Portal - Attendance (A2)

1. Click **Attendance**.

2. Scroll through the calendar to see attendance for a specific date.

PGCPS

My Account Help Close

Prince George's County Public Schools
Good afternoon, 5/10/2024

ATTENDANCE

April 2024 May 2024 June 2024

Legend: Excused Tardy Unexcused Activity Not Scheduled

Totals By Course

Course	Attendance
Drama 7 - Semester	25
Fam Com Sci 7	20
Health Education 7	15
Math 7	10
Physical Education 7	5
Rdg Eng Lang Art 7	5
Science 7	5
World Cultur/Geog 2	5

Totals By Period

Period	Attendance
1	25
2	5
3	5
4	10
5	5

Days of Attendance

Detail: off



ParentVUE Portal - Attendance (A3)

3. Under **Totals By Course**, you can click the course name to see more detailed information, including absences and tardies for specific days, and whether they were excused or unexcused.

Totals By Course



Days of Attendance



ParentVUE Portal - Attendance (A4)

4. Click the **Quarter** link to view a previous quarter for this class.

5. Click **Attendance** to return to the main attendance page.

ATTENDANCE / DRAMA 7 - SEMESTER

< Quarter 1 (08/28/2023-11/02/2023) >



GREENBELT MIDDLE (2023-2024)Term: Quarter 1

Course	Present	Tardy	Absent	Excused	Unexcused
Drama 7 - Semester	48	0	1	0	1

Date	StartTime	End Time	Absence	Reason
11/11/2023	12:00 AM	12:00 AM	Activity	Testing
10/18/2023	12:00 AM	12:00 AM	Absent	Unlawful Absence





ParentVUE Portal - Attendance (A8)

The screenshot shows the ParentVUE Portal Attendance page. At the top, there is a navigation bar with a 'Go Back' button, a 'PGCPS' logo, and links for 'My Account', 'Help', and 'Close'. Below the navigation bar, the page title 'ATTENDANCE' is displayed. The main content area shows three calendar views for April 2024, May 2024, and June 2024. The May 2024 calendar is currently selected, and the date 10 is highlighted. The June 2024 calendar is also visible, showing the date 1 highlighted.

PGCPS

My Account Help Close

Prince George's County Public Schools
Good afternoon, 5/10/2024

ATTENDANCE

April 2024 May 2024 June 2024

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15

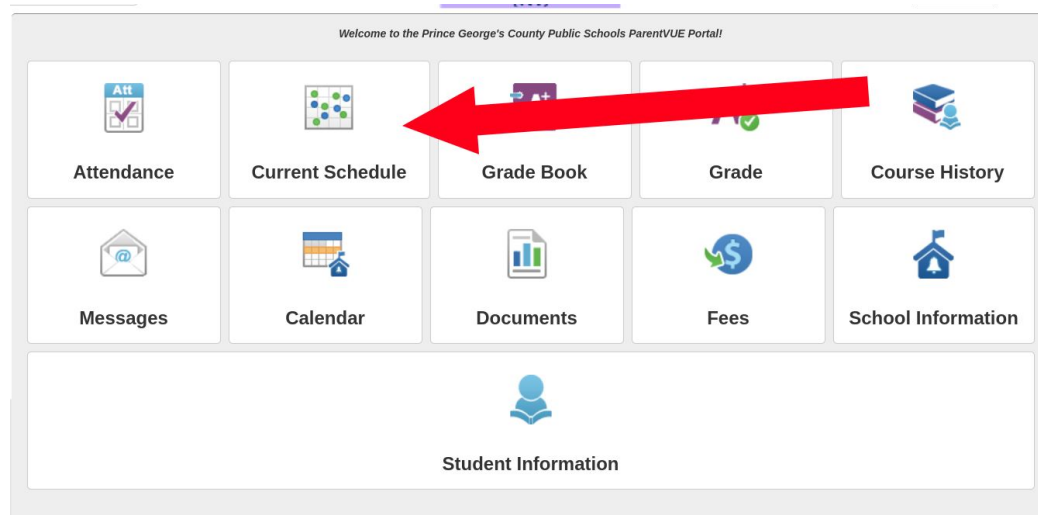
10. To return to ParentVUE Portal, click **Go Back** in the top left corner of the screen.



ParentVUE Portal - Current Schedule (S1)

You can view the student's schedule for the current school year, as well as the teachers and contact information for each course.

1. Click **Current Schedule**.





ParentVUE Portal - Current Schedule (S2)

2. To view a different quarter, click that **quarter's link**.
3. To view a specific day, click the calendar icon and select it.
4. To contact a teacher, click the mail icon beside their name. This will open your default email application.
5. To return to the Portal page, click **Go Back** at the top left.

md-pgcps-imp.edupoint.com/train/FrameSet_PXP.aspx?Login_PXP.aspx

Go Back My Profile Log Out Log In GREENBELT MIDDLE (301-513-5040)

PGCPS

My Account Help Close

Prince George's County Public Schools
Good afternoon 5/10/2024

CLASS SCHEDULE

Day | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4

Today

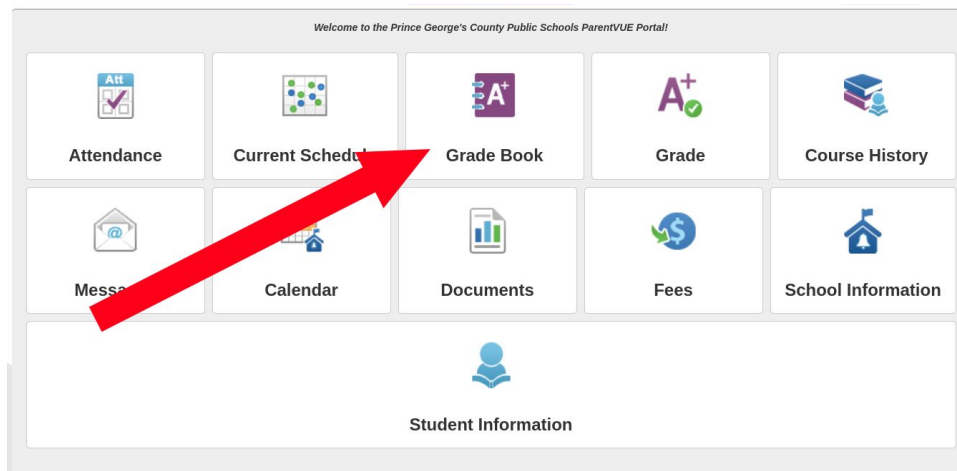
01: 712702 Health Education 7 - 712702-7502	Room: T1
01: 208703 World CulturiGeog 2 - 208703-7502	Room: 1201
02: 307703 Math 7 - 307703-7502	Room: 1204
03: 131703 Rdg Eng Lang Art 7 - 131703-7502	Room: 1033
04: 671702 Fam Com Sci 7 - 671702-7207	Room: 1168
05: 417703 Science 7 - 417703-7502	Room: 1034



ParentVUE Portal - Grade Book (GB1)

Grade Book allows you to view the current scores for student assignments for each course that quarter. It is important to note that these are not final grades, and are subject to change.

1. Click **Grade Book**.





ParentVUE Portal - Grade Book (GB2)

2. You can see grades for each subject and grading period. Click a **section link** to view details.

The screenshot displays the ParentVUE Portal Grade Book (GB2) interface. At the top, there is a navigation bar with a 'Go Back' button, a dropdown menu for 'BOWIE HIGH (201-805-2600)', and a 'PGCPS' logo. On the right, there are links for 'My Account', 'Help', and 'Logout', along with the school name 'Prince George's County Public Schools' and the date '6/11/2024'. The main section is titled 'GRADE BOOK' and includes a 'View Course Content' link. Below this, a table lists classes for BOWIE HIGH. A red arrow points to the 'Quarter 4' link under the 'Biology' section.

Classes for BOWIE HIGH			
1: Biology			
Quarter 4	E	49.6%	0 Missing Assignments
EOC	E	49.6%	0 Missing Assignments
Final Grade	C	74.8%	0 Missing Assignments
1: Engl/Lang Art 10			
Quarter 4	N/A		0 Missing Assignments
EOC	N/A		0 Missing Assignments
Final Grade	N/A		0 Missing Assignments
2: Basic Piano			
Quarter 4	N/A		0 Missing Assignments
EOC	N/A		0 Missing Assignments
Final Grade	N/A		0 Missing Assignments
2: Geometry			
Quarter 4	N/A		0 Missing Assignments



ParentVUE Portal - Grade Book (GB3)

3. Click a specific assignment to view details about that assignment.

4. Change the subject or grading period from the drop-down, or click **All Classes** to return to the previous view.

The screenshot displays the ParentVUE Portal Grade Book (GB3) interface. At the top, there is a navigation bar with a 'Go Back' button, a user profile section for 'BOWIE HIGH (301-805-2600)', and the 'PGCPS' logo. Below the navigation bar, the 'GRADE BOOK' section is highlighted with a red box. This section contains a dropdown menu for 'All Classes' and 'Quarter 4'. The main content area displays a list of assignments with columns for 'Assignment Name', 'Points', and 'Percentage'. A red arrow points to the 'Sample Canvas Assignment 7 - Editable for practice purposes' entry. The right sidebar shows an 'Outline' section with a list of weeks.

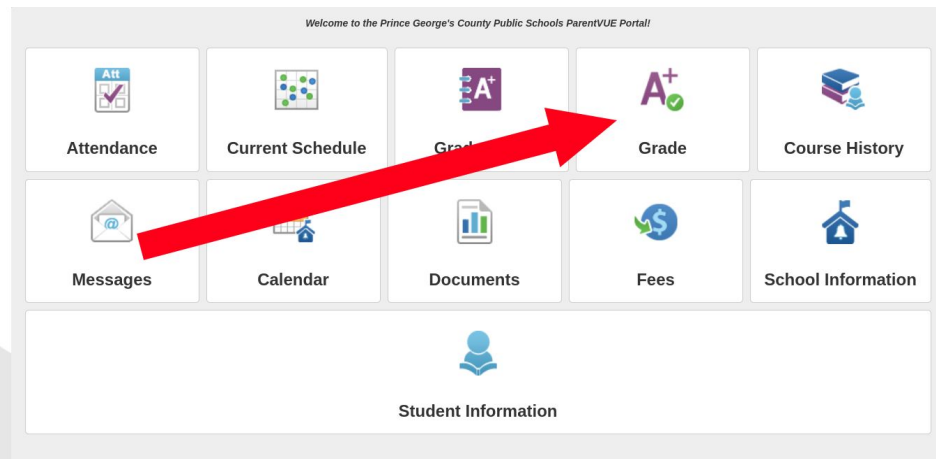
Assignment Name	Points	Percentage
Sample Canvas Assignment 7 - Editable for practice purposes	50	100.0%
Classwork #17	50	100.0%
Classwork #18	42	42.0%
Sample Canvas Assignment 8 - Non Editable Scoring	12	100.0%
Questions 5/15/2024 4:12:38 PM	16	100.0%



ParentVUE Portal - Grade (G1)

Grade shows the **published final grades** for each course during the current school year.

1. Click **Grade** to view final grades.





ParentVUE Portal - Grade (G2)

- To switch to a different quarter, select it from the **Grading Period** drop-down list.

The screenshot shows the ParentVUE Portal interface for BOWIE HIGH. At the top, there is a navigation bar with a 'Go Back' button, a dropdown menu for 'BOWIE HIGH (301-895-2600)', and a 'PGCPS' logo. To the right of the logo are links for 'My Account', 'Help', and 'Logout'. Below the navigation bar, the page title is 'REPORT CARD'. The 'Grading Period' dropdown menu is highlighted with a red arrow, showing 'Quarter #3' selected. Below this, the page lists the student's courses and grades for the selected quarter. The courses are: Biology (420693), Engl/Lang Art 10 (104193), Basic Piano (643240), Geometry (344053), Adv Place Am Gov/Pol (250503), Fin Liter for Teens (682700), and Naval Science 2 (999603). Each course entry includes a room number, a teacher's name, and a final grade. The final grades for the selected quarter are: C for Biology, Final Grade C for Engl/Lang Art 10, Final Grade for Basic Piano, Final Grade for Geometry, Final Grade for Adv Place Am Gov/Pol, Final Grade for Fin Liter for Teens, and Final Grade for Naval Science 2.

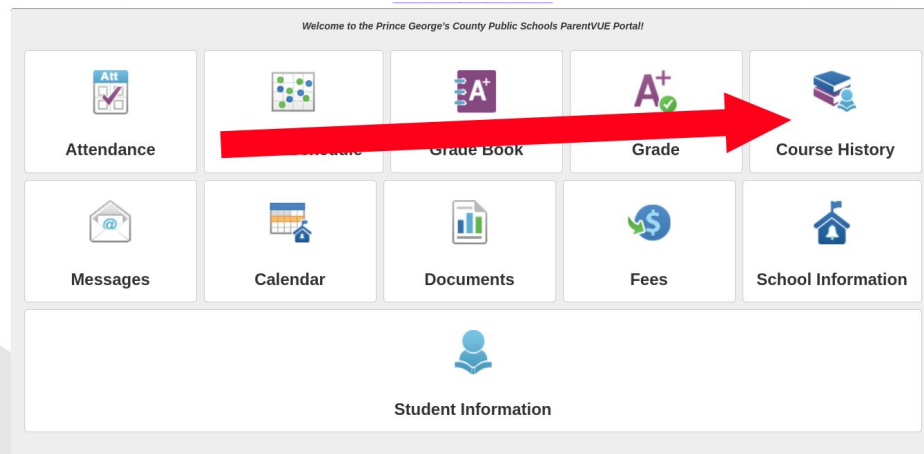
Course	Room	Teacher	Ad Hoc Comment	Quarter	Final Grade	Comments
Biology (420693)	1			Quarter 3	C	
Engl/Lang Art 10 (104193)	1			Quarter 3	Final Grade	
Basic Piano (643240)	2			Quarter 3	Final Grade	
Geometry (344053)	2			Quarter 3	Final Grade	
Adv Place Am Gov/Pol (250503)	3			Quarter 3	Final Grade	
Fin Liter for Teens (682700)	3			Quarter 3	Final Grade	
Naval Science 2 (999603)	4			Quarter 3	Final Grade	



ParentVUE Portal - Course History (CH1)

The Course History page allows you to view an unofficial transcript, course history from past school years, and earned service learning hours.

1. Click **Course History**.





ParentVUE Portal - Course History (CH2)

2. To view more detailed information for a given topic, toggle the Detail switch to On.

3. Click **Go Back** at the top left to return to ParentVUE Portal Homepage.

PGCPS Prince George's County Public Schools
Good afternoon, 5/10/2024
My Account Help Close

Graduation Status Unofficial Transcript

Subject Area Progress

Test Requirements Detail: off

Student Course History Detail: on

School Name: All Grade: All Year: All Term: All CHS Type: All

Grade: 07

Course Title (ID)	Mark	Credit Attempted	Credit Completed	CHS Type
GREENBELT MIDDLE Year: 2024 Term: S1				
Drama 7 - Semester (128701)	A	0.50	0.50	Middle School
Physical Education 7 (721701)	A	0.50	0.50	Middle School

Grade: 06

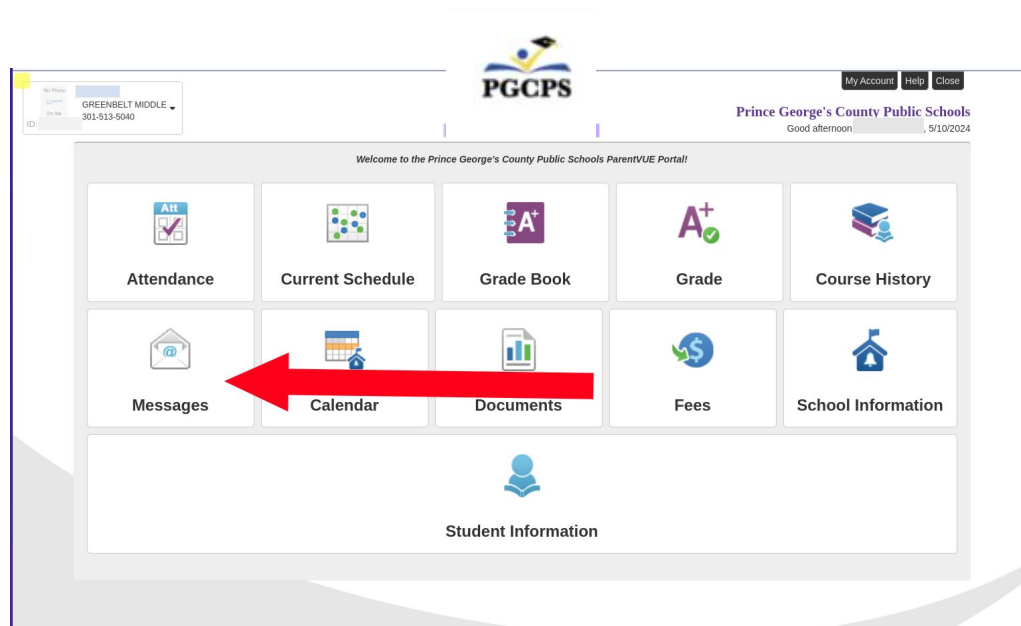
Course Title (ID)	Mark	Credit Attempted	Credit Completed	CHS Type
GREENBELT MIDDLE Year: 2023 Term: S2				



ParentVUE Portal - Messages (M1)

The Messages page displays system announcements from either the school or the district.

1. Click **Messages**.





ParentVUE Portal - Messages (M2)

2. Click a message to open it.





ParentVUE Portal - Messages (M3)

3. Click **Reply** to respond to the message.
4. Click the **trash** icon to delete the message.
5. Click **Go Back** at the top left of the page to return to ParentVUE Portal Homepage.

PGCPS

My Account Help Logout

Prince George's County Public Schools

Good afternoon 6/17/2024

Go Back BOWIE HIGH (301.805-2600)

Compose < Back More Reply

Inbox Alerts Sent Drafts Trash Outbox

Progress Report for [REDACTED]

April 30, 2024 at 12:32 PM

Show Details

From [REDACTED] BOWIE HIGH

Student Name: [REDACTED]

Class Name: (FY) [REDACTED], C Biology Honors(1) SEC-420693-1

Grading Period: EOC

Area	Points	Mark	Comment/Notes
Overall Class Grade	49.6%	50.9/52.0E	
Independent Assignments (5.00%)	100.0%	50.0/50.0A	
Class Work (70.00%)	46.0%	0.9/2.0E	
Assignments (25.00%)	0.0%	0.0/0.0	
Sample Canvas Assignment 7 - Editable for practice	100.0%	50.0/50.0	

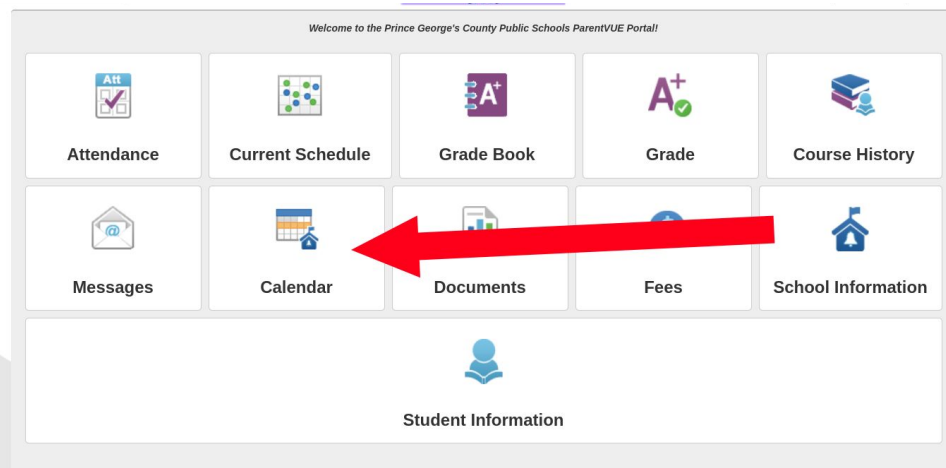
4/5/2024



ParentVUE Portal - Calendar (C1)

The Calendar page displays the school events and holidays, as well as the student's current schedule, all in a calendar format that can be viewed by **Day, Week, or Month**.

1. Click **Calendar**.

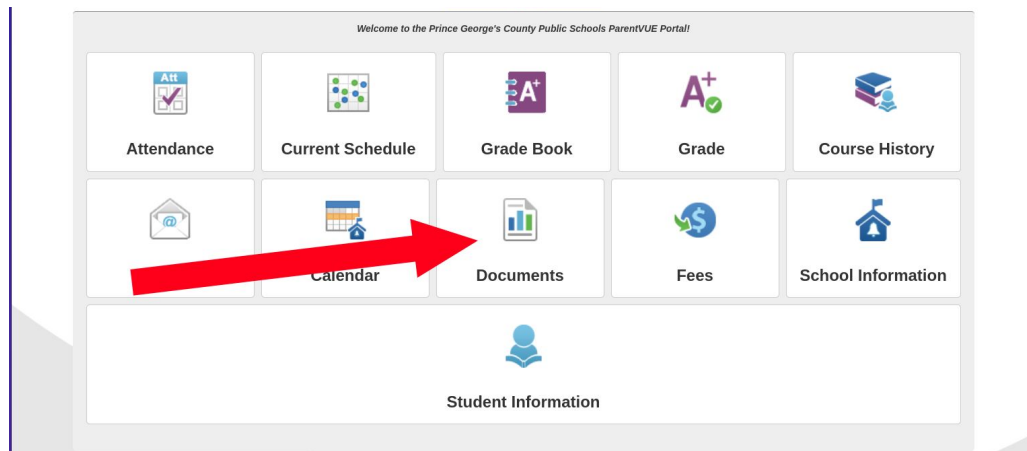




ParentVUE Portal - Documents (D1)

The Documents page shows electronic files that have been uploaded to the student record and report cards.

1. Click **Documents**.

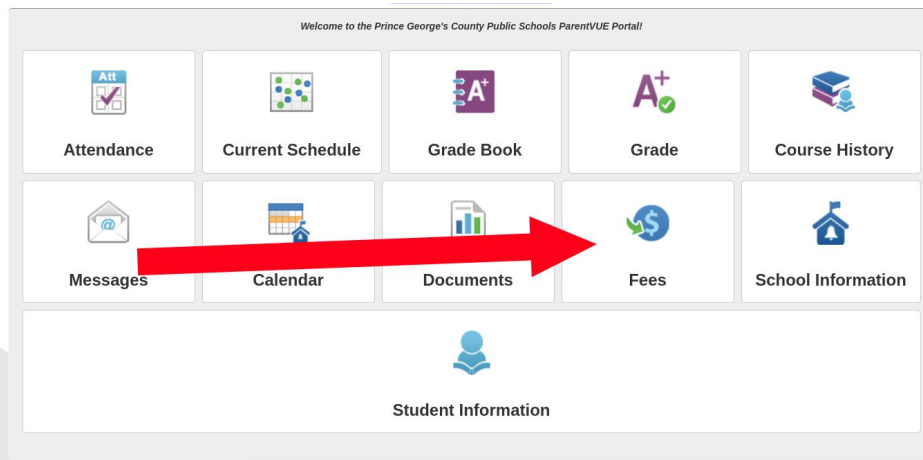




ParentVUE Portal - Fees (F1)

The Fees page shows fees that have been charged to the student account. This includes both outstanding fees such as lost book and paid fees.

1. Click **Fees**.

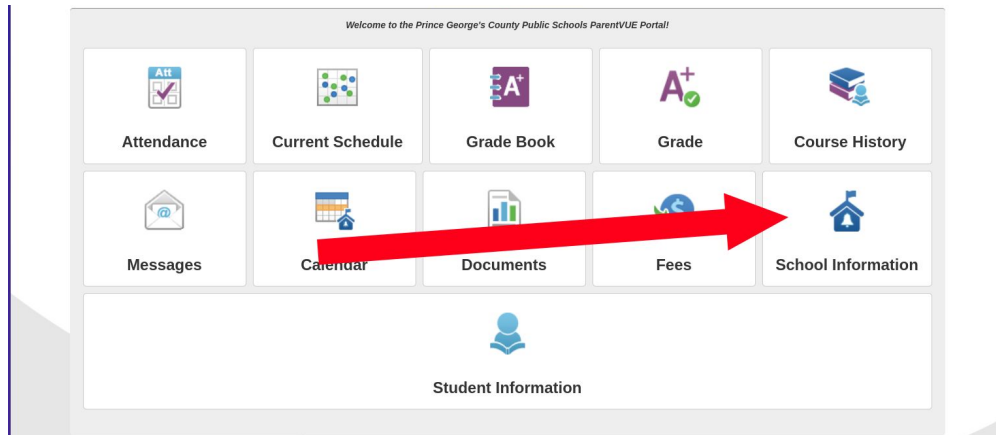




ParentVUE Portal - School Information

The School Information page shows the general contact information for the school where your student is currently enrolled.

1. Click **School Information**.
2. Click **Go Back** at the top left of the page to return to ParentVUE Portal Homepage.

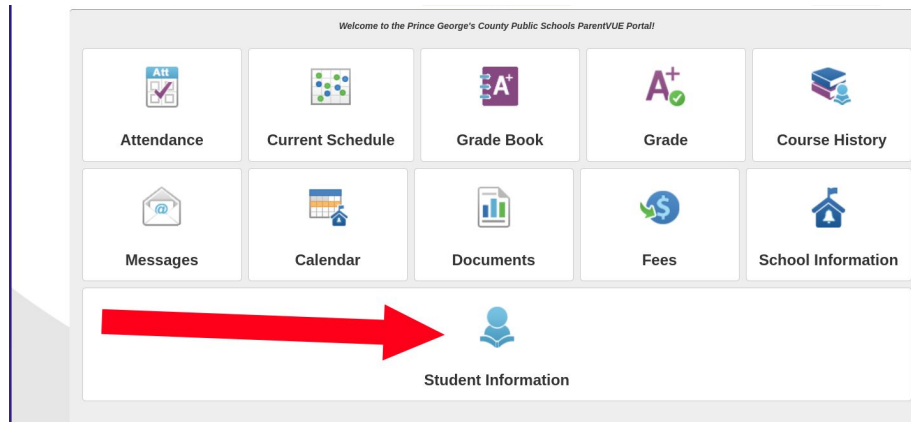




ParentVUE Portal - Student Information (SI1)

The Student Information page displays general information about the student, such as ID number, emergency contact information, locker, and bus information.

1. Click **Student Information**.





ParentVUE Portal - Student Information (SI2)

2. To change the student's preferred language or add additional contact information, including emergency contacts, click **Edit Information**.

The screenshot shows the ParentVUE Portal interface for a student named GREENBELT MIDDLE (301-613-5040). The page is titled "STUDENT INFO" and features a red arrow pointing to the "Edit Information" button. The form contains the following sections:

- Student Information**: A table with fields for Student Name, Student ID, Gender (Female), Grade (07), Home Address, Birth Date, Email (email@edupoint.com), Phone, Language To Home (English), Track, and School Name (GREENBELT MIDDLE).
- IN CASE OF EMERGENCY: Names of persons who can assume temporary responsibility**: A table with columns for Orderby, Name, Release To, Email, Relationship (Emergency Contact), Home Phone, Work Phone, Mobile Phone, and Other Phone.
- Student Locker**: A table with columns for Locker Number, Type, Location, Vertical Location, and Combination.

At the bottom of the form, there is a note: "No student locker information provided".



ParentVUE Portal - Student Information (SI3)

3. When finished, click **Save Changes**.

4. Click **Go Back** at the top left of the page to return to ParentVUE Portal Homepage.

Go Back  My Account Help Close

GREENBELT MIDDLE
ID: (301-513-5040)

Prince George's County Public Schools
Good afternoon, 5/10/2024

STUDENT INFO

Save Changes **Cancel Changes**

Provide Changes to Student Information

Student Info

Description	Current Value	Changed Value
Preferred language for messages/mailings home	English	English

Student Phone Numbers

Record	Description	Current Value	Changed Value
1	Type		
	Phone		
	Not Listed	☐	☐
	Primary	☐	☐
2	Type		
	Phone		



REGISTERING a Student

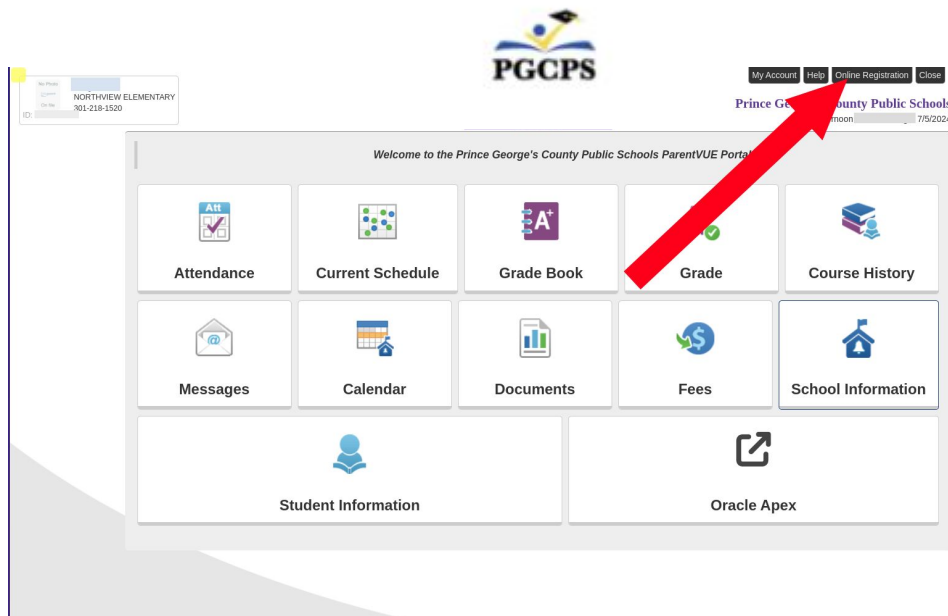


ParentVUE Portal - Registering a Student (OLR1)

- If you have an additional student who needs to be registered in the school system, you can access **Online Registration (OLR)** directly from **within** ParentVUE Portal.

Note: This ensures that you have all your students under the same parent account.

For more information about OLR, see the Synergy Online Registration for Parents user guide found on the ParentVUE page at www.pgcps.org/parentvue..



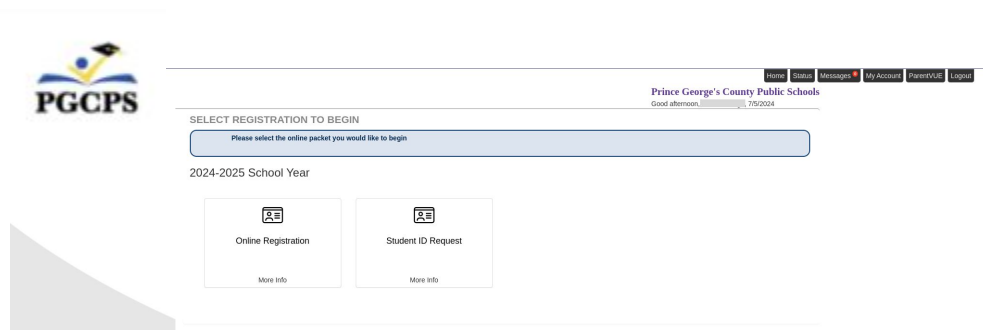


ParentVUE Portal - Registering a Student (OLR2)

Once you have clicked on **Online Registration**, you are taken to the Online Registration dashboard.

Here you can:

- Complete the online registration application. More information can be found in the [OLR Guide](#).
- Request a student ID for a student registering for Child Find, Lottery program, Charter, etc.



Note: You must be logged into ParentVUE first!



Updating Account Information

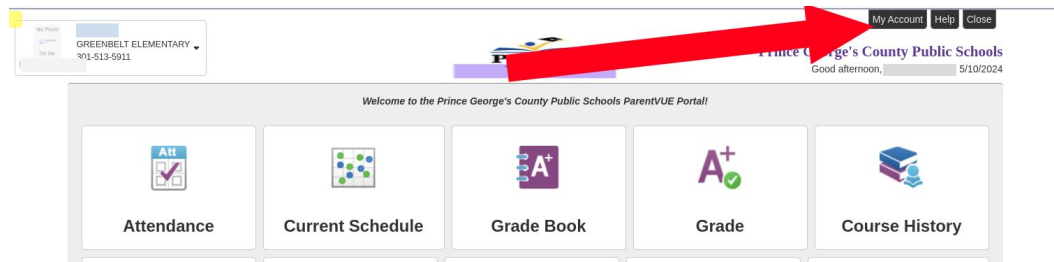


ParentVUE Portal - Updating Your Account (U1)

You can update most information for your ParentVUE account, including language preferences and contact information.

NOTE: You cannot change your name, User ID, or Home Address in ParentVUE. To change that information, please contact the school where your student is currently enrolled.

1. Click the **My Account** tab in the upper right corner of the page.





ParentVUE Portal - Updating Your Account (U2)

2. To change the language you receive communication in, select your preferred language in the Primary Language dropdown list.

The screenshot displays the ParentVUE Portal interface for updating an account. At the top, there is a navigation bar with the PGCPS logo and links for 'My Account', 'Help', and 'Logout'. The main heading is 'Account Information'. Below this, there is a section for 'Account Detail and Options' which contains several input fields: Name, User ID, Home Address, Mail Address (set to 'Same as Home Address'), and Phone Numbers. A section titled 'Editable Personal Information' follows, containing fields for 'Employer' and 'Primary Language'. The 'Primary Language' dropdown menu is highlighted with a red rectangle, indicating the step to select a preferred language. The page also includes a 'Go Back' button and a 'SURREATTSVILLE HIGH' dropdown menu at the top left.



ParentVUE Portal - Updating Your Account (U3)

3. You must have **at least one** email address on record, but you can add up to four more.

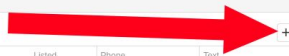
4. To add a new phone number, click the plus (+) icon in the **Phone Numbers** section.

Auto Notify E-Mail: Enter the e-mail addresses (primary is required) that you want all active notifications sent to:

Primary Email:	email@edupoint.com
Email #1:	
Email #2:	
Email #3:	
Email #4:	
Email #5:	



Phone Numbers								
Delete	Primary	Type	Phone	Extension	Contact	Listed	Phone	Text
☐	☒	Home	202-555-1234		☒	☒	Yes	No





ParentVUE Portal - Updating Your Account (U4)

5. The following can be added or changed:

- **Delete** - Remove an existing number.
- **Primary** - Indicates this is the number you prefer to be contacted at. You can only select one primary number.
- **Type** - Indicates the type of number (Home, Work, Mobile, etc).
- **Phone** - This is where you add the number. Indicate whether you want to receive text messages at this number.
- **Extension** - If your number requires an extension to be entered.
- **Contact** - Check this box if you want to be contacted at this number.
- **Listed** - Check this box if this number is publicly listed.
- **Phone** - Indicate whether you want to receive voice calls at this number.
- **Text** - Indicate whether you want to receive text messages at this number.

Phone Numbers									
Delete	Primary	Type	Phone	Extension	Contact	Listed	Phone	Text	
☐	☐				☐	☐			
☐	☒	Home	301-555-1234		☒	☐	Yes	No	



ParentVUE Portal - Updating Your Account (U5)

6. Once you have finished entering or changing all the information for your parent account, click **Update Account** to save.

The screenshot shows the 'Update Account' page in the ParentVUE Portal. At the top, there is a navigation bar with a 'Go Back' button, a dropdown menu for 'SURREATTSVILLE HIGH', and the PGCPS logo. To the right of the logo are links for 'My Account', 'Help', and 'Logout'. Below the navigation bar, the page title 'Account Information' is displayed. A light blue banner contains instructions: 'Instructions: Modify your account information below and press Update Account to apply the changes. To change your password click here: Change Password'. Below this banner, there are two buttons: 'Update Account' (highlighted with a red arrow) and 'Cancel'. The main content area is titled 'Account Detail and Options' and contains a form with the following fields: Name, User ID, Home Address, Mail Address (with a note 'Same as Home Address'), and Phone Numbers (with a note '* Home: 301-555-1234 (Not Listed)'). Below these fields is an 'Adult ID' field. At the bottom, there is a section for 'Employer' information. A note at the bottom of the form states: 'Editable Personal Information: The following information is editable - please contact school office staff to change secured personal information. Click the Update Account button to save any changes.'



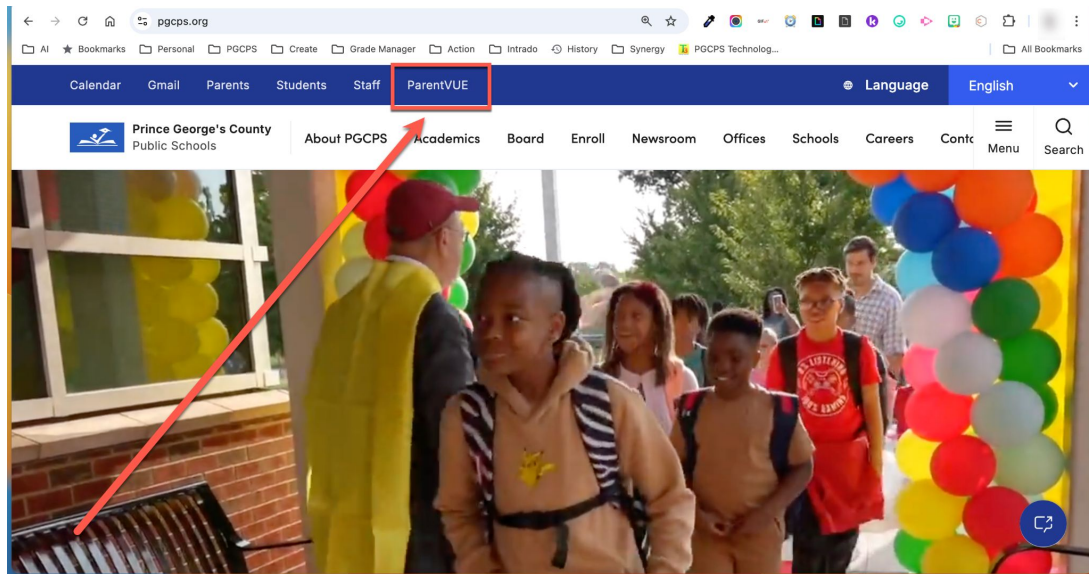
RESET Your Password



Forgot Your Password? (FP1)

To reset your ParentVUE password online:

1. Go to the PGCPS homepage at www.pgcps.org
2. Click **ParentVUE**. Click ParentVue for Existing Parents





Forgot Your Password? (FP3)

3. To change to your preferred language, click the button at the lower right corner of the page.

4. To reset your password, click **Forgot Password**.

md-pgcps.edupoint.com/PXP2_Login_Parent.aspx?regenerateSessionId=true

PGCPS

ParentVUE Account Access

Login

Prince George's County Public Schools

User Name:

Password:

Login

Forgot Password

More Options

Forgot Password

iPhone App Android App Mobile App URL

English

Edupoint

Return to common login | Contact | Privacy

English



Forgot Your Password? (FP3)

5. Enter the email address or user name used to create your ParentVUE account.

6. Click **Send Email**.

The screenshot shows the 'Forgot Password' page for PGCPS. At the top is the PGCPS logo. Below it is the heading 'Forgot Password'. A light gray bar contains the text 'Send Password Reset Request'. The main form area has the instruction 'Enter your email address or user name and we will email you a link to change your password.' followed by a text input field. Below the input field is a 'Send Email' button. At the bottom of the page is a dark footer bar containing links for 'Logout', 'Contact', and 'Privacy' on the left; the 'Edupoint' logo and '©Copyright 2024 Edupoint, LLC' in the center; and a language dropdown set to 'English' and an 'Accessibility Mode' link on the right.



Forgot Your Password? (FP4)

Forgot Password

Send Password Reset Request



Please check your email T*@pgcps.org including your spam or junk folder. If you haven't received the email in 30 minutes, please contact the school district.

[Click to return to Login](#)

[Logout](#) | [Contact](#) | [Privacy](#)

Edupoint

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English ▼

[Accessibility Mode](#)

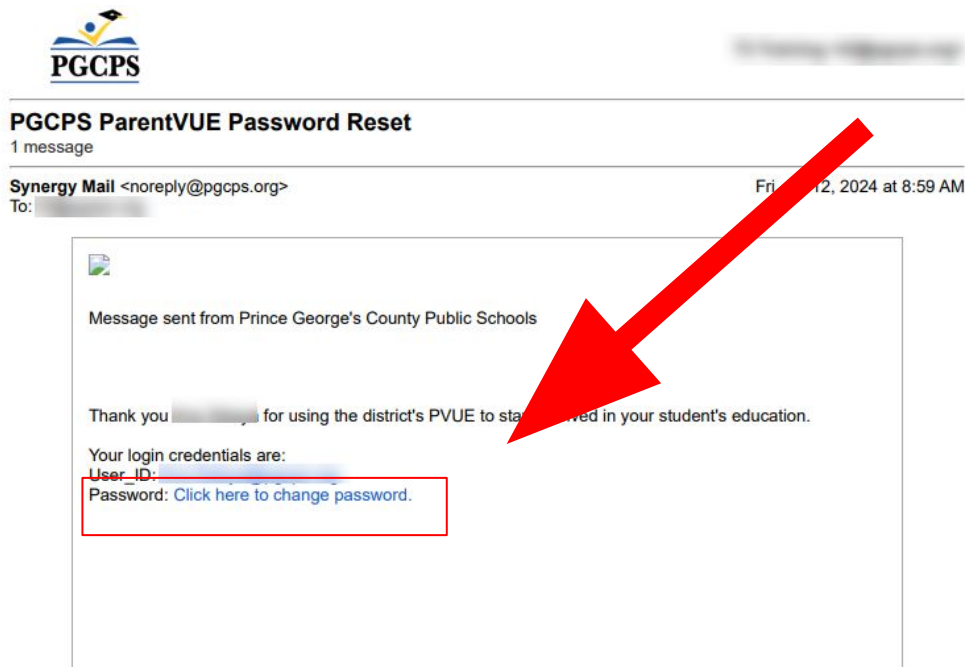
You will receive an email at the email address connected to your ParentVUE account with a link to click and reset your password.



Forgot Your Password? (FP5)

7. Open the email sent from Synergy Mail.

8. Click “Click here to change password.”





Forgot Your Password? (FP6)

9. Enter the first and last name associated with the ParentVUE account.

10. Click “Change password.”

My Account Password

Change Password

 To change your password, enter your current First and Last Name (must match name on account), type the new password twice to confirm, then press the Change Password button.

User Name Ana.Zelaya@pgcps.org

First Name

Last Name

New Password:

Confirm New Password:

[Change Password](#)

[Logout](#) | [Contact](#) | [Privacy](#)

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English 
Accessibility Mode 



ParentVUE

Any Questions?



Resources

- | | | |
|--|--|---|
| 1. <u>ParentVUE Site</u> | 1. <u>User Guide</u> | 1. <u>Mobile App User Guide</u> |
| 2. <u>ParentVue Login</u> | 2. <u>User Guide (French)</u> | 2. <u>Mobile App User Guide (French)</u> |
| 3. <u>Activating ParentVue Account (Video)</u> | 3. <u>User Guide (Spanish)</u> | 3. <u>Mobile App User Guide (Spanish)</u> |
| 4. <u>Creating ParentVue Account (Video)</u> | | |



Resources

ParentVUE:

<https://www.pgcps.org/offices/information-technology/technology-training-and-instructional-technology/parentvue-support-for-parents-and-guardians#new-families>

Chipmunk:

<https://www.pgcps.org/offices/transportation/chipmunk>

Attendance Ambassadors:

<https://www.pgcps.org/offices/student-services/attendance-awareness>

QUESTIONS?/¿PREGUNTAS?



Dr. Sheila Jackson, Director
Department of Family & School Partnerships
Family Institute
301-618-7356
pgcps.family@pgcps.org

Please participate in our quick Post Assessment

- **After this workshop how knowledgeable are you in this area ?**

Por favor, participe en nuestra breve evaluación posterior.

- **Tras este taller, ¿cuánto sabe sobre este tema?**



WORKSHOPS FOR FAMILIES

September 2026 — Virtual Workshops

In partnership with PGCPS' Department of Family and Community Engagement and an array of other key teams across the district, our recurring virtual workshops are designed to help **set-up you and your child for success this school year.**

9/10

6 - 7:00 PM

SYNERGY PARENTVUE

Tips for navigating the portal to check assignments, set up notifications, and support your child's academic success.

9/15

6 - 7:00 PM

EVERY DAY MATTERS: ATTENDANCE, SUPPORT & RESOURCES FOR FAMILIES

Absences can impact learning — learn about school and community resources to help address these barriers.

9/24

6 - 7:00 PM

TRANSPORTATION UPDATES

Join Transportation Services for important back-to-school updates, including how to use the Chipmunk app to access bus information.



TALLERES PARA LAS FAMILIAS

Septiembre de 2026 — Talleres virtuales

En colaboración con el Departamento de Alianzas Familiares y Escolares de PGCPS y una gran variedad de equipos clave de todo el distrito, nuestros talleres virtuales recurrentes están diseñados para ayudar a prepararlo a usted y a su estudiante para el éxito este año escolar.

9/10

6 - 7:00 PM

SYNERGY PARENTVUE

Consejos para navegar por el portal para revisar trabajos, configurar notificaciones y apoyar el éxito académico de su estudiante.

9/15

6 - 7:00 PM

CADA DÍA IMPORTA: ASISTENCIA, APOYO Y RECURSOS PARA FAMILIAS

Las ausencias pueden afectar el aprendizaje. Aprenda sobre recursos escolares y comunitarios para ayudar a abordar estas barreras.

9/24

6 - 7:00 PM

ACTUALIZACIONES DEL SERVICIO DE TRANSPORTE

Acompañe a los Servicios de Transporte para recibir actualizaciones importantes de regreso a clases, incluyendo cómo usar la aplicación Chipmunk para acceder a la información del autobús.



ATELIERS POUR LES FAMILLES

Septembre 2026 - Ateliers virtuels

En partenariat avec le Département de l'engagement familial et communautaire de PGCPS ainsi qu'une multitude d'autres équipes clés du district, nos ateliers virtuels récurrents sont conçus pour vous aider ainsi que votre enfant à mettre toutes les chances de votre côté pour réussir cette année scolaire.

10/9

18H - 19H

SYNERGY PARENTVUE

Conseils pour naviguer le portail afin de vérifier les devoirs, configurer les notifications et soutenir le succès académique de votre élève.

15/9

18H - 19H

CHAQUE JOUR COMPTE : FRÉQUENTATION, SOUTIEN ET RESSOURCES POUR LES FAMILLES

Les absences peuvent avoir un impact sur l'apprentissage. Apprenez-en plus sur l'école et les ressources communautaires pour aider à faire face à ces obstacles.

24/9

18H - 19H

MISES À JOUR SUR LE SERVICE DES TRANSPORTS

Rejoignez le service des transports pour recevoir d'importantes mises à jour, y compris comment utiliser l'application Chipmunk pour accéder aux informations de bus.

REGISTER: tinyurl.com/FamilySY27

INSCRÍBASE: tinyurl.com/FamilySY27

INSCRIVEZ-VOUS: tinyurl.com/FamilySY27



2026-276 Back-to-School Vaccine Clinics



From August 22 through September 26, Prince George's County Public Schools is partnering with the County Health Department to offer free mobile vaccine clinics for K–12 students.

These back-to-school clinics are open to uninsured and underinsured PGCPS families to help ensure compliance with Maryland immunization requirements. Appointments are available on a first-come, first-served basis. Select weekend events will include special guests, giveaways and more. *Limited* walk-ins will be accepted based on space availability.

- Please note: **Student Exclusion Date = SEPTEMBER 14**



2026-27 Back-to-School Vaccine Clinics

Back-to-School Vaccine Clinic Schedule: STILL AVAILABLE

Kenmore MS
August 22, 2026
8:30 am - 3:30 pm

High Point HS -
September 12,
2026 8:30 am -
3:30 pm

E Roosevelt HS -
September 26,
2026 8:30 am -
3:30 pm



What PGCPS Expects From Parents: Lo que espera PGCPS De los padres:

- Update all contact information in ParentVue and with your child's school
- Fulfill all Responsibilities of parents/guardians detailed in the "PGCPS Code of Conduct for Families, Volunteers, and Visitors"
- Set small goals for your child
- Designate a learning space that works for your family
- Talk your child about what they are learning
- Encourage your child as a learner
- Love your child
- Actualice toda la información de contacto en ParentVue y con la escuela de su hijo
- Cumplir con todas las responsabilidades de los padres/tutores detalladas en el "Código de conducta para familias, voluntarios y visitantes de PGCPS"
- Establezca metas pequeñas para su hijo
- Designe un espacio de aprendizaje que funcione para su familia
- Hable con su hijo sobre lo que está aprendiendo
- Anime a su hijo como aprendiz
- ama a tu hijo



SESSION CLOSURE

CIERRE DE LA SESIÓN

Enjoy the rest of your evening and your forthcoming full school year of engagement while reflecting upon what we all must continuously do *in the best interests of all children!!* /

Disfruten del resto de la velada y del próximo año escolar completo de participación, mientras reflexionan sobre lo que todos debemos hacer continuamente en beneficio de todos los niños.

“Nothing is more important to success in schools than the quality of relationships between and among students, staff, and parents.” / “Nada es más importante para el éxito en las escuelas que la calidad de las relaciones entre los estudiantes, el personal y los padres”.

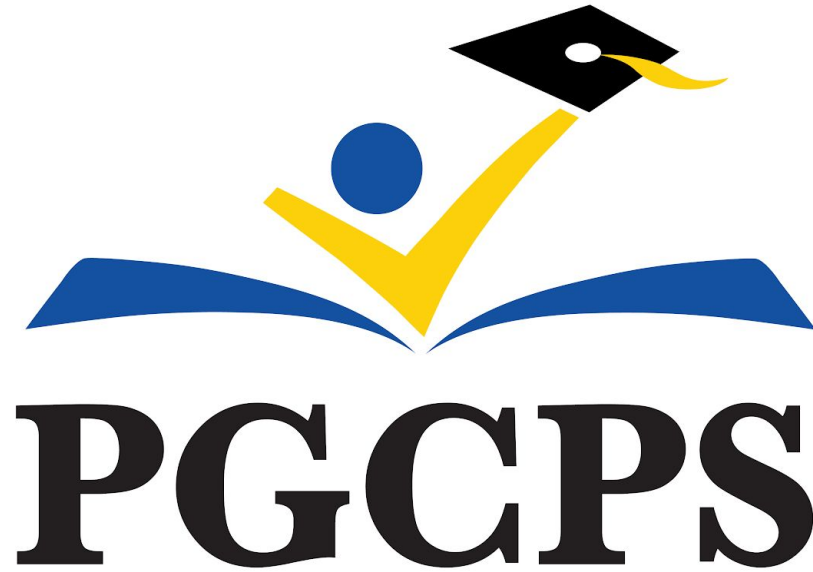


Dr. James P. Comer
**- Founder, School Development Program Yale University Child
Study Center**

In Conclusion... En conclusión



**Department of Family and Community Engagement
Family Institute
301-618-7356**



PRINCE GEORGE'S COUNTY PUBLIC SCHOOLS • www.pgcps.org