Here Comes The Bus

Here Come The Bus Mobile App provides real time alerts of where the schoolbus is along its route. The mobile app allows users to lookup their student’s bus stop location. Additionally, the mobile app provides real-time notifications when the school bus crosses the user-identified radius. The mobile app uses Synovia Software and a GPS data feed from Zonar, which is installed in all buses to ensure accurate stop locations, times and routes.

The new Here Comes the Bus mobile app can be downloaded from the Apple App Store or Google Play Store using your your student’s first name, last name and student identification number. After downloading the app, users will need to enter the five-digit District ID code when setting up an account. The District ID is 87674. If you need assistance with your student’s ID, please contact your child’s school.

Downloading The App
Download the app from Google Play Store or from the Apple App Store
Once the app downloads, the main page will appear. Click the **Sign Up** button to create your account.

When the **Enter School District Code** page appears, enter the School District Code - **87674**.

Click the **Next** button. You will be prompted to confirm that you are registering for Prince George’s Co. Public Schools. Click **Confirm**.
The **Create Account** page will appear. Enter your First and Last name, your email address, a password. Confirm the password and click the **Continue** button.

The **Here Comes the Bus Menu** page will appear. Click on **Students** to setup your child’s account. The **Students** page will appear.

In order to add your student to the app, you will need to know their Student ID number. Click the **Add Student** button.

In the pop-up window, enter the student’s **Last Name** and **Student ID**. Click the **Submit** button.
The “Congratulations, your student has been added to your account” message will appear. Click the Close button. Finally, click the Menu icon to return Home.

**App Features**

![App Menu](image)

**Map View**
The Map View displays the current bus position and the bus stop location.

The bus icon 🔄 is repeatedly refreshed to show where the bus is traveling on its route.

The red **Bus Stop** icon 🚍 indicates the bus has not arrived at the bus stop. The green **Bus Stop** icon 🚍 indicates the bus has arrived at the stop.

The Map View also allows users to see bus stop information based on the time of day (AM or PM). To switch the time of day follow the directions below.

From the Maps screen navigate to the **Current Route**: located at the bottom right corner of the app. Select the down arrow next to the orange **AM** or **PM** button.
The **Time of Day** button will appear. Click **AM** or **PM**.

If the bus has arrived the bus stop location will be green. If the bus has not arrived, the bus stop location will be red.

Click on the **Bus Stop** icon to get the bus’s **Scheduled Arrival** time and current bus **Status**.
Use the Map Legend as a guide to reading the map.

**Note:** The bus number included on the student’s transportation card may be different than the bus number listed in the Here Comes The Bus App. The bus number listed on the transportation card is the bus route number. Whereas, the bus number listed in the app is the bus inventory number.
Notifications

The **Notifications** page allows users to **Edit Notification Radius**, **Edit Notification Rules** and view **Notification History**.
**Edit Notification Radius**

The **Edit Notification Radius** page allows users to expand their notification radius from 500 feet up to 2 miles. When the bus crosses the boundary of the radius, a text and/or email notification will occur. The larger the radius, the earlier the notification will come. It is recommended to set the radius to 2 miles. Once you change the radius, click the **Save** button.

![Edit Notification Radius](image)

**Edit Notification Rules**

The **Edit Notification Rules** page allows users to specify how they want to receive notifications (text or email notification) when there is a Bus Substitution, For the Stop Radius Entry, and for the Stop Radius Exit. The district is not using the Student Scan option.

![Edit Notification Rules](image)
Click the drop down arrow to see the Notification options. Choose **Stop Radius Entry** or **Stop Radius Exit**. Click the drop down arrow for **Push Notification** to enable cell phone (text) notifications. Click the drop down arrow for **Email** to enable Email notifications.

Click **Back** to return to Notifications page.

**Notification History**

The **Notification History** page allows users to see all the notifications received. The notification history lists the bus information, student name, Message, Date and Type of notification sent.
**Settings**
The **Settings** page allows users to change their profile, password and language preferences. Additionally, users can delete their account in this section of the app. Users can also add an additional email of someone else who may or may not have the **Here Comes the Bus** app so that they can receive notifications.

**Help**
The Help page contains instructional videos and resources to assist users with navigating the app.

For more information, or if you have any questions or concerns, please contact the Transportation Department at: [herecomesthebus@pgcps.org](mailto:herecomesthebus@pgcps.org).